HILDENBOROUGH PARISH COUNCIL

Pavilion and Recreation Ground, Riding Lane, Hildenborough TN11 9HY
telephone: 07818 329029
email: clerk@hildenboroughparishcouncil.gov.uk
website: www.hildenboroughparishcouncil.gov.uk

Accessibility Statement

Policy reference	HPC-ACC-001
Version	1.0
Status	Adopted
Adopted by Full Council	14th October 2026
Review frequency	Annually
Next review date	May 2027
Review history	
Related documents	None
Legal basis	Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018; Equality Act 2010

Accessibility Statement

This accessibility statement applies to this website, which can be found at www.hildenboroughparishcouncil.gov.uk

We want the Hildenborough Parish Council website to be accessible to everyone regardless of their device, any disabilities they may have, or whether they use assistive technology.

We have written the information on our website in a way that is easy for everyone to understand and free from jargon.

Currently, this website partially complies with the Web Content Accessibility Guidelines version 2.2 AA standard due to the non-compliance and any exemptions listed below.

Accessibility regulations

Hildenborough Parish Council is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The Equality and Human Rights Commission (EHRC) enforces these regulations. For more information, see the Understanding accessibility requirements for public sector bodies guidance on GOV.UK.

About our website

On our website, you can:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

For more information on adapting your device to make it easier for you to use, see the "My Computer My Way" section on the AbilityNet website.

Compatibility with browsers, devices and assistive technology

The Hildenborough Parish Council website is designed to be compatible with the following technologies:

- most mobile devices with internet access
- PC and Apple Mac computers
- most tablets (e.g. iPads, Samsung Galaxy and other Android tablets, including Amazon Fire devices)
- internet browsers (such as the latest stable versions of Edge, Google Chrome, Mozilla Firefox, Safari (macOS and iOS), Amazon Silk and Samsung Internet)
- screen readers.

How accessible is this website?

We know that some of the content on this website is not fully accessible. This includes:

- PDF or Microsoft Word documents that are not fully accessible to screen reader software. If you require accessible documents please contact the Clerk who will provide an accessible copy – clerk@hildenboroughparishcouncil.gov.uk
- Content produced by third parties or using third-party software (e.g. Google Maps integrations)

We are working to make all content and files accessible.

How We Tested the Website

This statement was prepared on 25th September 2026. This website was last tested on 25th September 2026. The test was carried out by Parish Council Websites UK, covering the whole site against the WCAG 2.2 AA standard.

Reporting accessibility issues with this website

We are always looking to improve our website. If you have any problems using this website that are not listed on this page, think we are not meeting accessibility requirements, or have a suggestion for improving its accessibility, email clerk@hildenboroughparishcouncil.gov.uk

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS): www.equalityadvisoryservice.com, telephone 0808 800 0082.

Request information in a different format

If you want information on this website in a different format, such as large print, braille or an audio recording, email clerk@hildenboroughparishcouncil.gov.uk

Or write to us at:

The Parish Clerk,
Hildenborough Parish Council,
Pavilion and Recreation Ground
Riding Lane
Hildenborough
TN11 9HY
We aim to respond to your request within 21 working days.